

# HOSPITAL HEALTHCARE UPDATE REPORT

*Presented to the JCC-SFGH on July 28, 2015*

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## Report Contents:

1. Sue Currin, Chief Executive Officer Retires .....	1
2. Brent Andrew, new SFGH Chief of Communications.....	1
3. Security Operations Center Opening.....	2
4. Salar TeamNotes.....	2
5. Patient Flow Reports for June 2015.....	2
6. Salary Variance to Budget by Pay Period Report.....	2

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### 1. Sue Currin, Chief Executive Officer Retires after 34 Years

Sue Currin, Chief Executive Officer (CEO) of San Francisco General Hospital and Trauma Center, announced her retirement after 34 years of service.

Sue was appointed CEO in 2009 after serving as the hospital's Chief Nursing Officer and Chief Operating Officer for many years. During her tenure, Sue led the hospital through tremendous progress. The clinical quality is nationally recognized, with standout performances in obstetrics, pediatrics, geriatrics, palliative care, cancer, trauma, and HIV/AIDS care and research. Sue has also been instrumental in guiding the construction and upcoming completion of The General's new acute care and trauma center.

Roland Pickens, Director of the San Francisco Health Network and former Chief Operating Officer at The General, will be serving as interim CEO. We look forward to beginning this exciting new chapter together.

### 2. Brent Andrew, new SFGH Chief of Communications

Brent comes to us with a wealth of professional experience that includes great depth that includes crisis communications, events, media relations, internal communications, and providing strategic communications counsel. He comes to us most recently from Chevron, where he has served as chief communications strategist and company spokesman. He managed executive communications during the Hurricane Katrina disaster. Brent's background in diverse, complex organizations and his experience with high-profile situations will be a great asset.

### 3. Security Operations Center Opening

San Francisco General Hospital celebrated the opening of its new Security Operations Center (SOC) on Thursday, July 9, 2015. Staffed 24 hours a day and outfitted with CCTV cameras of all high risk areas, SOC staff will provide timely security and law enforcement service to patients, visitors and staff of San Francisco General Hospital. They are responsible for supporting the Incident Command Center during any activation of the disaster response plan and continue to provide timely security and law enforcement service to San Francisco General Hospital's customers. The SOC will also operate as the dispatch and security call center for all Department of Public Health facilities.

### 4. Salar TeamNotes

SFGH is currently rolling out an electronic documentation platform for inpatient providers called Salar TeamNotes™. TeamNotes™ is a bolt-on, web-based application that overlays our core EMR and makes it possible for providers to customize note templates and capture discrete structured data.

The platform allows for global governance of content, with respect to the coming ICD10 transition, and logic run in the background ensures that notes meet billing criteria as well as JC performance standards.

The following Services are currently piloting TeamNotes™ in the inpatient arena:

- Medicine (Faculty Inpatient Services, Resident Inpatient Services)
- Family Medicine Inpatient Services
- Gastroenterology
- Infectious Disease
- HIV/Positive Health
- Hematology
- Oncology
- Rheumatology

### 5. Patient Flow Reports for June 2015

A series of charts depicting changes in the average daily census is attached.

### 6. Salary Variance to Budget by Pay Period Report

A graph depicting SFGH's salary variance between actual and budgeted by pay period is attached.